

## PRODUCT WARRANTY

Formglas makes every effort to ensure that its products are free from defects. Through quality inspections carried out from manufacturing to shipping, Formglas endeavors to provide its customers with the highest quality and most reliable product available.

Formglas will, at its discretion, repair or replace any product that is found to be defective in material or workmanship for 12 months from the date of Buyer acceptance, or 18 months from the date of shipment (whichever occurs first), provided that such product was used in normal construction, conditions and service.

Upon notification thereof, and confirmation that the product was stored, installed and maintained in accordance with Formglas recommendations, Formglas will at its sole discretion repair or replace the defective product. The foregoing shall constitute the Buyer's exclusive remedy and a fulfillment of any or all liability by Formglas with respect to its products.

This warranty may be void if in the sole opinion of Formglas, the product has been found to have been altered, misused, improperly maintained, or installed in an inappropriate environment or manner. The foregoing warranty and the remedies provided for breach thereof are exclusive. All other warranties express or implied by operation of law, course of dealings, usage of trade or otherwise are excluded, and there are no implied warranties of merchantability of fitness for purpose.

Formglas shall not be responsible for any incidental, indirect or consequential loss or damages such as loss of profits or revenue, downtime costs, or costs associated with the removal or reinstallation of its products, or claims of third parties against the purchaser.

To make a claim under the terms of this warranty, please contact:

**Formglas**  
**Attention: Warranty Service Representative**  
2 Champagne Drive  
Toronto, Ontario M3J 2C5  
T 416.635.8030  
F 416.635.6588  
warranty@formglas.com

*This warranty is conditional on Formglas receiving full payment for all products and services provided*